

2026 MNH Strategic Safety Plan

Montefiore Nyack Hospital (MNH) is committed to providing the highest-level Quality of care and Safety for our patients and staff. Part of this goal is achieving **Zero preventable harm**.

To achieve this goal, we focus on the following High Reliability Practices:

- Practice the principles of High Reliability
- Foster a psychologically safe work environment and “Just Culture”.
- Report and review safety events
- Implement safer systems, as they are identified, through embracing a proactive approach to safety.

MNH utilizes the following safety metrics to track our performance and identify opportunities for improvement. The following are some (but not limited to) safety metric examples:

- Catheter-associated Urinary Tract Infections (CAUTI)
- Central Line-Associated Bloodstream Infections (CLABSI)
- Falls
- Pressure Injuries

An additional component to High Reliability and achieving **Zero preventable harm** is facilitating the reporting of unsafe conditions and safety concerns that have the potential to cause harm. MNH measures and tracks all serious unanticipated outcomes and serious safety events (SSE). We thoroughly review every SSE to understand why the event occurred, what could we have done to prevent it, and what can we do to ensure it doesn't reoccur.